

# JAYTAG



**Jaytag Computer Limited**

Maddison House, 226 High Street, Croydon, Surrey, CR9 1DF

**Tel:** 0800 7879 258 or +44 (0)20 8761 4452

**Web:** <http://www.jaytag.co.uk>

## **Master Acceptable Use Policy (Schedule 3)**

Issue Date: 01/01/13

Version: 1.3

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## Schedule 3 – Master AUP

1. This Master AUP provides the regulations for which Jaytag Computer Services or may not be used. It is the responsibility of the Customer at all times to ensure that officers, employees, contractors of the Customer, along with any users of the Customer's service that is derived from a Jaytag Computer Service, strictly abide by the AUP below.

2. The Customer must utilise the Service provided by Jaytag Computer in accordance with all applicable national and international legislation pertaining to the use of internet services which includes but is not limited to access of systems, email address use and marketing campaigns, content and storage.

3. The Customer shall be responsible for the security of their assigned IP addresses. The Customer shall ensure that the Customer's network is and remains secure and does not allow abuse or used to attack third parties.

4. Jaytag Computer reserves the right to take all reasonable steps to ensure the observance of the terms in this AUP including, but not limited to, the suspension of the Customer's services and removal of any potential threat to Jaytag Computer's network or another parties network or systems.

5. Jaytag Computer does not actively monitor Customer traffic but reserves the right to do so for the purpose of ensuring adherence to the Agreement or pursuant of any request from a duly authorised governing body.

6. Jaytag Computer reserves the right amend this Master AUP from time to time. Should Jaytag Computer amend this Master AUP it shall notify the Customer accordingly and shall post such revised copy on the Jaytag Computer website ([www.Jaytag Computer.ltd.uk](http://www.Jaytag Computer.ltd.uk)). Upon such notification the then most current version of the AUP shall be immediately incorporated into the Agreement between the Jaytag Computer and the Customer.

7. The following activities are strictly prohibited;

a) Unauthorised access or use of computer or network resources which may include (but is not limited to) passive or non-invasive techniques such as security-hole scanning or bulk email bouncing, unauthorised attempts by a user to gain access to any account or computer resource not belonging to that user (e.g. "cracking") by any method (e.g. physical or social), unauthorised access, alteration, destruction or disruption, or any attempt thereof to Jaytag Computer, Jaytag Computer Customers or other third party data and services, obtaining or attempting to obtain service by any means or device with intent to avoid payment, forging of any IP packet in order to "spoof" the source, forging of any part of the header information in an e-mail or newsgroup posting to make it look as though it has come from a different source, hosting or advertising of a site deliberately created to look like a third party web site for the purpose of fraud or disclosure of confidential information.

b) DDoS/Denial of Service attacks including but to limited other variations such as SYN flood attacks, and giant packet Ping attacks, smurf amplifier, SQLSlammer or any other form of attack that places excessive traffic, use of resource or request on a third parties network and systems.

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- c) Any unsolicited commercial advertisements to personal emails address, mailing lists or usenet discussions groups where the third parties have not specifically permitted the advertising party to provide such material.
- d) Bulk email or usenet spamming.
- e) Transmission, distribution or storage of any material that is prohibited as a violation of any applicable law or regulation that shall include but is not limited to material protected by copyright, trademark, official secrets act or other intellectual property rights used without proper authorisation, and material that is obscene, defamatory, constitutes and illegal threat or violates import or export control.
- f) Use of Services that aids in the act of exploit of minors, distribution of copyrighted or licensed material or the harassment of individuals or racial/ethnic groups.

8. Should you become aware of any violation of this Master AUP then please contact [support@jaytag.co.uk](mailto:support@jaytag.co.uk) and a Jaytag Computer representative shall contact you accordingly.