



Account applications will only be processed if we receive both pages signed and completed by a DIRECTOR/OWNER

## Application for 30 day Credit Account

Company Name:

Trading Address:

Post Code:  Telephone No:

Email Address:

Registered Address:

Date Formed:  VAT No:

Company No:  Name of Bank:

Please list two suppliers with whom you have a trade account:

Name:  Telephone No:

Address:

Agreed Credit Limit:

Name:  Telephone No:

Address:

Agreed Credit Limit:

Please Post to Jaytag Computer Limited, Maddison House, 226 High Street, Croydon, Surrey, CR9 1DF

I confirm that I am authorised to sign this application and as owner/director I have read, understood and retained a copy of your conditions of sale (including the retention of title clause) and agree to trade in accordance with these for any goods supplied. I accept that title to all goods supplied to us will remain vested in Jaytag Computer Limited until all amounts outstanding from us on any account have been paid in full to Jaytag Computer Limited. All sales are subject to our standard terms: <http://www.jaytag.co.uk/legal>

Print Name: \_\_\_\_\_ Signed: \_\_\_\_\_

Position: \_\_\_\_\_ Date: \_\_\_\_\_

# Jaytag Computer Ltd Standard Terms and Conditions of Sale

These terms do not affect your statutory rights.

We do not warrant the suitability of goods for a particular purpose, and you should check specifications and suitability with manufacturers before ordering.

Goods are not sold on a trial basis.

As a result of continuing product development the specification or design of goods may vary.

We have the right to refuse at our discretion to supply any goods ordered by you.

## Purchase Orders

Purchase orders can be placed by phone 0800 7879 258 or by email support@jaytag.co.uk.

## Acceptance of Orders

After placing an order with ourselves you will receive an acknowledgment email to say we have received your order and are processing it. No contract is formed until the goods are dispatched and you receive an email confirming acceptance of your order and dispatch of the goods.

Orders are taken subject to availability of products. If we do not supply any products ordered for any reason, we will refund any money already paid for those products. However, we will not be liable for any other losses or expenses, which you may suffer if we do not supply them.

We reserve the right, at our discretion, to refuse to supply goods you order.

We can only accept orders from customers within Great Britain.

## Payment

We can only accept orders from customers based in Great Britain and therefore we only ship goods to customers in Great Britain.

We accept payment by cheque and bank transfer.

30 day credit accounts are available subject to status and approval.

All goods remain the property of Jaytag Computer Ltd until paid for in full.

## Retention of Title

Notwithstanding delivery and the passing of risk, property in and title to the goods shall remain with Jaytag Computer Ltd until Jaytag Computer Ltd has received payment of the full price of (a) all goods and/or services the subject of the contract and (b) all other goods and/or services supplied by Jaytag Computer Ltd to the buyer under any contract whatsoever. Payment of the full price shall include, without limitation, the amount of any interest or other sum payable under the terms of this and all other contracts between Jaytag Computer Ltd and buyer.

## Prices

All prices exclude VAT, we reserve the right to change prices.

The price for the goods will be stipulated at the time when you place your order. We are entitled to make adjustments to the price to take account of any increase in our suppliers' price or if due to an error or omission the price published for the goods on our web site is incorrect.

We will inform you of the correct price and give you the option to cancel your order.

## Returns

Goods are not sold on a trial basis.

All returns must be authorised in advance and a Returns number obtained.

Good returned without a Returns number will be rejected.

We will not accept the return of opened software packages or open consumables such as toner cartridges, ink cartridges and paper.

## Unwanted Goods

We will only accept the return of non-faulty goods within 7 days of you receiving them, the goods must be in an original, unused and resalable condition, with the manufacturers packaging and boxes un damaged or defaced. If any goods are returned not in the above condition we will return the goods to yourselves and the cost of re-delivery charged to yourselves. We reserve the right to charge a 20% handling charge should the goods not be in a resalable condition. It is your responsibility to ensure the safe return of the goods to ourselves, once the goods have been received and their condition checked we will refund the cost of the goods using the card details from the original transaction minus our original carriage costs.

## Faulty Goods

We will only accept the return of faulty goods within 14 days of you receiving them, we reserve the right to refer you to the products manufacturer to confirm whether goods are faulty. Items returned that are found to be fully working will be returned to yourselves and cost of re-delivery charged to yourselves. We reserve the right to charge a 20% handling fee should the goods be in fully working order.

## Warranties

All hardware items and accessories are warranted by the manufacturer for 12 months unless stated otherwise.

If a product develops a fault within the warranty period you should contact the manufacturer who will arrange for repair or replacement of the product.

All consumables are warranted by the manufacturer and any faults should be reported to the manufacturer.

## Cancelling an order

Orders cancelled before the goods have been shipped will not incur a charge.

Orders cancelled after the goods have been shipped but before you have received them will incur a 10% handling fee.

We are not responsible for any consequential loss or expenses, howsoever caused, including incidental returns costs.

If any provision of these terms and conditions shall be unlawful, void or for any reason unenforceable then that provision shall be excluded and shall not affect the validity and enforceability of the remaining terms and conditions.

Any disputes not resolved by the normal complaints procedure will be resolved exclusively in the courts of England & Wales under English Law.

These terms and conditions are subject to change at any time without prior notice to you.

Errors and omissions excepted.

Print Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_